

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application for: Matthias Kaiser

Application No.: 10/811,971

Filing Date: March 30, 2004

For: **Methods and Systems for Detecting User Satisfaction**

Examiner: Brooks, Matthew L.

Art Unit: 3629

Confirmation No.: 2997

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**INTERVIEW SUMMARY DATED APRIL 30, 2009**

This submission is to confirm that on April 30, 2009, the undersigned conducted an interview with Examiner Matthew Brooks. During the interview, it was agreed that a supplement amendment would be filed to correct a typographical error in the response of February 27, 2009 that omitted previous claim 5 from the identified canceled claims. No other issues were discussed.

Respectfully submitted,

Date: June 3, 2009

/ck3/  
Carl A. Kukkonen, III  
Reg. No. 42,773

**Address all correspondence to:**

Customer No. 64280  
Mintz Levin Cohn Ferris Glovsky and Popeo, P.C.  
3580 Carmel Mountain Road, Suite 300  
San Diego, California 92130  
Telephone: (858) 314-1500  
Facsimile: (858) 314-1501

CERTIFICATE OF ELECTRONIC TRANSMISSION  
I hereby certify that this correspondence is being electronically transmitted to the Patent and Trademark Office on the date indicated below in accordance with 37 CFR 1.8(a)(1)(i)(C).

June 3, 2009  
Date of Transmission

Signature

  
Teri Barnett

Typed or Printed Name of Person Signing Certificate